

NOTIFICATION OF PATIENT POLICIES

Return Policy: All sales are final. Fittings By Michele does not allow returns or exchanges unless an item is defective and within manufacturer's warranty time limits.

Payments: Fittings By Michele accepts cash, check, credit cards, Zelle and Venmo. Out-of-pocket expenses are collected at the time of service. This includes any deductible, co-insurance, co-pay and non-covered services. For non-assigned claims, the entire balance is collected at time of service. There is a 4% processing fee for credit and debit cards. We also offer CareCredit financing, subject to approval with minimum monthly payments. There is a \$50 fee for returned checks.

Third Party Billing: Fittings By Michele offers insurance billing for Medicare and many other insurance companies for covered items when supporting medical record documentation is obtained prior to dispensing. Our office will often check your coverage and benefits prior to your visit and provide you with an estimate of your expected out-of-pocket costs. This is not a guarantee of insurance payment. Insurance company representatives do not give a guarantee of complete accuracy when coverage and benefits are obtained, and claims are all subject to documentation of medical need and plan limitations. ***You will be financially responsible for deductibles, copays, coinsurance and for items not covered or denied by your insurance plan.*** If you have a concern over coverage and benefits for a particular service, we recommend that you contact your insurance company to verify coverage and benefit information prior to your visit. ***You will be financially responsible for deductibles, copays, coinsurance and for items not covered or denied by your insurance plan.***

Fittings By Michele's Privacy Policy and Medicare Supplier Standards are attached for you to review. These are also posted on the resource page of our website.

Please sign below to acknowledge that you have read and understand the above policies.

Signature: _____ **Date:** _____